

WHOLESALE TERMS & CONDITIONS

Capertee Valley Soaps

1. Minimum Order Value (MOV)

Initial opening orders require a minimum spend of **\$200 AUD**.

Subsequent re-orders require a minimum spend of **\$100 AUD**.

2. Pricing and MSRP

All prices listed on our wholesale portal are confidential and in AUD.

Buyers must maintain a Recommended Retail Price (RRP/MSRP) within **35%** of our standard retail pricing.

3. Payment Terms

Initial orders must be paid in full via credit card, bank transfer, or PayPal prior to dispatch.

Pro-forma invoicing applies to all new accounts.

Following the successful completion of the first order, approved wholesale customers may be eligible to establish a trading account. Account terms are subject to approval by Capertee Valley Soaps.

4. Shipping and Delivery

Shipping costs are calculated at checkout based on weight and destination.

The buyer is responsible for all shipping fees, duties, and customs charges.

Estimated delivery timeframes are 3-7 business days within Australia.

5. Returns, Damages, and Shortages

Please inspect all goods immediately upon delivery.

Any claims for damaged items or order shortages must be submitted via email with photo evidence within 5 business days of delivery.

Approved defect returns will be issued as a store credit or replacement.

6. Exclusivity and Territories

Approval as a stockist does not guarantee geographic exclusivity unless explicitly agreed upon in a separate written contract.